



<https://usarematejob.pro/job/work-from-home-amazon-customer-service-online-chat-jobs-hiring-part-time/>

## Work From Home Amazon Customer Service Online Chat Jobs Hiring – Part-Time

### Description

#### Job description

##### Job Summary

- **Job Type**: Part-Time
- **Salary**: Hourly
- **Working Hours**: Under 4 hours/day
- **Company**: Amazon
- **Flexible Schedule**: Yes
- **Remote Location**: Yes
- **Benefits**: Health, Dental, Paid Training, Paid Vacations

Join Amazon's customer service team and provide exceptional support to our valued customers. As a Remote Online Chat Customer Service Representative, you will enjoy a flexible schedule and the opportunity to work from the comfort of your home. This part-time role offers competitive pay and a comprehensive benefits package, including health and dental insurance, paid training, and vacation days.

##### Job Description

Amazon is seeking dedicated, friendly, and tech-savvy individuals to join our team of Online Chat Customer Service Representatives. In this role, you will provide prompt and effective support to customers via chat, assisting with inquiries, orders, and account-related issues. You will have the opportunity to showcase your problem-solving skills and contribute to enhancing customer satisfaction. This position is ideal for individuals seeking flexible, remote work with a world-renowned company. Your role will involve engaging with customers to understand their needs, offering solutions, and ensuring a seamless customer experience. You will be part of a dynamic team that values communication and collaboration, giving you the chance to learn and grow within the organization. With Amazon's commitment to employee development, you'll receive ongoing training and support to excel in your role.

##### Requirements

1. High school diploma or equivalent
2. Excellent written communication skills
3. Ability to work independently and manage time effectively
4. Strong problem-solving and multitasking abilities
5. High-speed internet connection and a dedicated workspace
6. Familiarity with online chat platforms and basic computer software
7. Availability to work flexible hours, including evenings and weekends

##### Responsibilities

1. Respond promptly to customer inquiries via online chat
2. Resolve product or service problems by clarifying customer complaints
3. Assist with order tracking, returns, and refunds
4. Escalate unresolved issues to appropriate internal teams
5. Maintain a positive, empathetic, and professional attitude toward customers
6. Document customer interactions and feedback accurately
7. Stay informed about company products and services to provide accurate information

##### Benefits

#### Hiring organization

usarematejob.pro

#### Employment Type

Part-time

#### Job Location

Remote work from: USA

#### Working Hours

8

#### Base Salary

USD 20 - USD 30

#### Date posted

April 3, 2026

#### Valid through

23.12.2026

- Comprehensive health and dental insurance
- Paid training programs
- Flexible work schedule
- Paid vacations and holidays
- Employee discounts on Amazon products
- Opportunities for career advancement

#### Educational Qualifications

- High school diploma or equivalent required
- Further education or certifications in customer service or related fields are a plus

#### Experience

- Previous customer service experience preferred
- Experience with online chat or virtual customer support tools is advantageous

#### Company Overview

Amazon is a global leader in e-commerce and technology, dedicated to providing outstanding customer experiences. With a commitment to innovation and quality, Amazon offers a range of products and services to millions of customers worldwide. Join our team and become part of a diverse, inclusive environment that encourages growth and celebrates diversity. Our employees enjoy a vibrant work culture and numerous opportunities to contribute to the company's success. At Amazon, we believe in making a positive impact, supporting our communities, and enhancing the lives of our customers and employees.