



<https://usarematejob.pro/job/part-time-remote-call-center-agent/>

(Part-Time) Remote Call Center Agent

Description

We are seeking a professional and articulate Remote Call Center Agent to join our growing customer support team on a part-time basis. This role is essential for maintaining high levels of customer satisfaction and ensuring that every caller receives timely, accurate, and helpful assistance. As a fully remote position, you will be expected to manage inbound and outbound communications from a quiet, professional home office environment.

Primary Responsibilities

- Handling a high volume of inbound calls regarding service inquiries, account updates, and troubleshooting.
- Providing clear and concise information to customers while maintaining a helpful and professional demeanor.
- Documenting all call interactions accurately within our CRM software in real-time.
- Escalating complex issues to the appropriate department or supervisor when necessary.
- Following established communication scripts and protocols to ensure consistent brand messaging.

Candidate Requirements

- Previous experience in customer service, telemarketing, or a related field preferred.
- Exceptional verbal communication and active listening skills.
- Proficiency with computer systems and the ability to navigate multiple tabs and programs simultaneously.
- Ability to work a consistent part-time schedule, including some weekends or evenings.
- A high-speed, wired internet connection and a noise-canceling headset.

Compensation and Benefits

- Hourly Rate: \$19.00 – \$24.00 per hour.
- Shift Type: Part-Time (20 – 25 hours per week).

Hiring organization

NexGen Client Services

Employment Type

Part-time

Job Location

Remote work from: United States

Working Hours

8

Base Salary

USD 20 - USD 30

Date posted

April 3, 2026

Valid through

16.12.2026

- Location: 100% Remote / Work from Home.
- Support: Virtual training and ongoing professional development.