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## Part-Time Call Center Representative (Work From Home)

### Description

We are seeking a highly professional and articulate Call Center Representative to join our remote support team on a part-time basis. This role serves as the primary point of contact for our clients, providing essential information and resolving inquiries with a high degree of empathy and efficiency. As a 100% work-from-home position, this role requires a candidate who can manage professional interactions independently while maintaining a distraction-free environment.

### Primary Responsibilities

- Managing a high volume of inbound calls and addressing customer inquiries or technical issues.
- Documenting call outcomes and updating customer profiles within our CRM platform in real-time.
- Providing accurate product or service information by following company-approved scripts and protocols.
- Facilitating the resolution of complex issues by coordinating with specialized internal departments.
- Maintaining a high level of customer satisfaction through active listening and professional problem-solving.

### Candidate Requirements

- Previous experience in a call center, retail, or customer service environment is preferred.
- Exceptional verbal communication skills and a professional telephone presence.
- Proficiency in navigating multiple software applications and databases simultaneously.
- Ability to commit to a consistent part-time schedule (20–25 hours per week).
- Access to a quiet home office, high-speed wired internet, and a dedicated headset.

### Employment Terms

- Compensation: \$19.00 – \$24.00 per hour.

### Hiring organization

OmniConnect Services

### Employment Type

Part-time

### Job Location

Remote work from: United States

### Base Salary

USD 19 - USD 24

### Date posted

April 3, 2026

### Valid through

29.12.2026

- Schedule: Flexible Part-Time (Including occasional evenings or weekends).
- Location: Fully Remote / Work From Home.
- Benefits: Paid virtual training and performance-based incentives.

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